



Complete service for your laboratory

GLOBAL CUSTOMER SERVICE

LAB SOLUTIONS

WALDNER



WALDNER, YOUR
EXPERT FOR LABORATORY
MAINTENANCE



A FOCUS ON SAFETY

Our service and preventive maintenance services are DIN ISO 9001-certified. We offer standard-compliant preventive maintenance contracts or even one-off maintenance visits. Benefit from our maintenance service and ensure the highest level of employee safety and legal certainty in your laboratory.

Our service specialists will assist you with highly professional services, over the entire life cycle of your laboratory. Take advantage of our wide range of services, from simple repairs, extensive maintenance services to disassembly, reassembly and modernisation.

Our Technical Support offers you fast and professional support – 24 hours a day around the globe. We offer operators excellent availability of laboratory equipment with our globally available on-site service.

As our customer, you can also benefit from our programme of training and courses.

Quality, health and safety at work and environmental protection are a priority in our work. Our high standards of quality are annually certified by independent bodies. Visit our Global Customer Service portal to view all our services at a glance and familiarise yourself with our extensive service package for laboratory furniture.

THE COMPLETE SERVICE FOR YOUR LABORATORY

PREVENTIVE MAINTENANCE OF LABORATORY COMPONENTS



FUME CUPBOARDS

We offer preventive maintenance of your laboratory fume cupboards and also supply the relevant spare parts and accessories. We can either offer preventive maintenance contracts or one-off preventive maintenance visits on a fixed price or parts and labour basis. A professional preventive maintenance offer provides greater occupational safety for your employees and a high level of legal certainty. We would be happy to advise you on the planning of measures and the selection of suitable spare parts and accessories.



MONITORING AND CONTROL COMPONENTS

Let us check and service your monitoring and control components. Following preventive maintenance, we guarantee the functionality and best possible performance of your components. Among other things, our service includes zero point calibration, baseline calibration and parametrisation using diagnostic software.



SAFETY CABINETS

We will inspect and check your safety cabinets on your behalf in accordance with the respective statutory requirements and ensure their safe operation in the event of a fault. Our technicians will also check the condition of fire protection valves and door closures and locks, among other things, and, if necessary, replace defective components.

MAINTENANCE

We offer a complete service for your laboratory. We have grown to become the global market leader for laboratory equipment and maintenance through our strong business partnerships and continuous development in the field of laboratory furniture. Quality, safety and sustainability have priority at all times.

We are able to provide our customers and partners with lasting satisfaction as we embody these principles in our everyday working life. Place your trust in our knowledge and performance and enjoy one-stop solutions – from consulting and planning to complete handling. Consider us as your expert for laboratory maintenance.



WALDNER,
ONE-STOP LABORATORY
SOLUTIONS



One contact for all maintenance issues



A service fleet equipped with genuine original spare parts



Target-focussed and cost-conscious by expertly planned deployment



Preventive maintenance and repair of other manufacturers' equipment too



Many years of service experience



SERVICE

Our Global Customer Service is available around the clock for faults and failures. We also offer technology and software support.

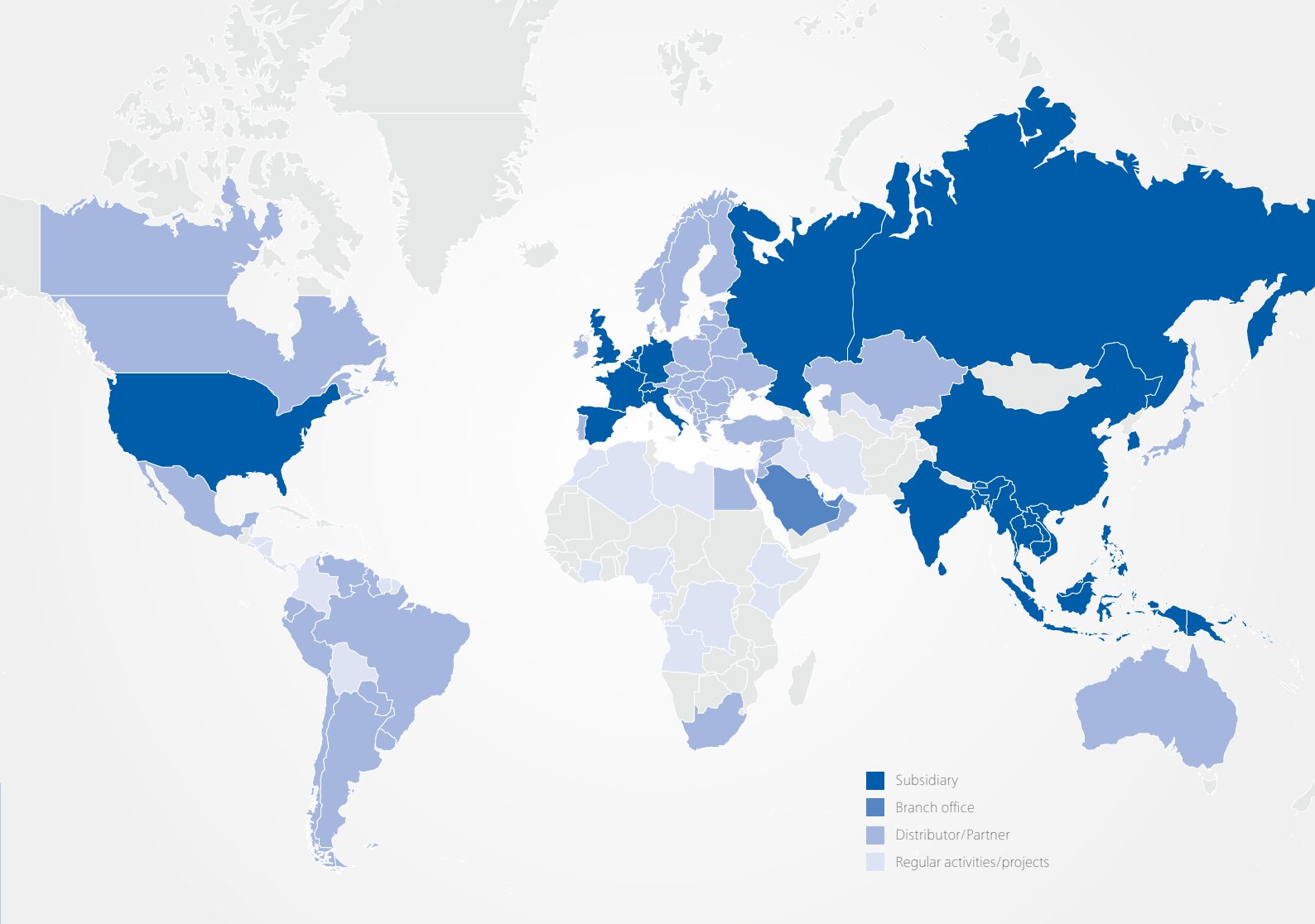
If possible, we quickly arrive at a targeted diagnostic via remote diagnostic and agree ongoing measures with you. We are your professional support for smooth processes in the laboratory.



ACCESSORIES & SPARE PARTS

We would be happy to advise you in person should you be extending your laboratory or wish to equip it with accessory products. Our spare parts are delivered, as a rule, within a few days, with production-critical parts also being supplied by express courier.

In addition, our Global Customer Service can also offer you technical advice and suggested solutions for older product lines as well.



WORLDWIDE CUSTOMER SERVICE AROUND THE CLOCK

We work closely with certified partners on a global level to provide you with our comprehensive knowledge and expertise at all sites around the world. Our service technicians are working in the field on your behalf worldwide. The Global Customer Service portal provides you with technical support by our trained experts 24 hours a day.

Get in touch with our advisory team at the Service Centre to learn more about our services for your laboratory.

We look forward to advising you in person about the maintenance of your laboratory furniture.

 Service Centre: +49 7522 986 7888

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